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Role of masks, testing and contact tracing in preventing COVID-19 resurgences: a case study from New South Wales, Australia

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INTRODUCTION

Across the world, governmental responses to the outbreak of the COVID-19 pandemic in the first half of 2020 profoundly curtailed the spread of SARS-CoV-2, the virus that causes the disease.1-4 By mid-year through the year, an increasing number of countries had moved from an initial crisis management phase into a new phase centred around minimising transmission risk while allowing societal and economic activities to resume.5 However, by the end of 2020, many countries around the world had experienced epidemic resurgences necessitating further shutdowns.6 This was true even in settings that had come close to eliminating the virus, such as Vietnam,7 New Zealand8 and Australia.9 In low or zero transmission contexts, new outbreaks can emerge if community transmission has not been eliminated, or if infected people arrive from abroad or interstate and interact with the local community.10 It is therefore essential to be able to quantify the risk of epidemic resurgence under different policy contexts.

Given the complexities of COVID-19 transmission, including the duration of presymptomatic infection,11,12 the proportion of infections that are asymptomatic13 and the

Strengths and limitations of this study

A key methodological strength of this study is the level of detail in the model that we use, which allows us to capture many of the finer details of the extent to which controlling COVID-19 transmission relies on the balance between testing, contact tracing and mask usage.

Another key strength is that our model is stochastic, so we are able to estimate the probability of different epidemiological outcomes under different policy settings.

A key limitation is the shortage of publicly available data on the efficacy of contact tracing programmes, including data on how many people were contacted for each confirmed index case of COVID-19.
the combination of testing, community-based contact tracing and mask usage required to maintain epidemic control in a low-transmission, high-mobility setting. These three non-pharmaceutical interventions (NPIs) were key components in reducing the probability of epidemic resurgences prior to the availability of a vaccine, and are likely to remain so for some time even after vaccination coverage increases.24 When used in combination with physical distancing and hand-washing/hygiene measures, these three strategies together can allow relatively high mobility: testing and contact tracing mean that only those at greatest risk of transmitting the virus need to stay home and have been shown to be effective in numerous settings,15–29 while masks mean that people with undiagnosed infections present less of a risk to others.30–34

The context for our study is the Australian state of New South Wales (NSW), with a population of 7.5 million and a cumulative total of just over 4700 diagnosed cases as of 31 December 2020, of which the majority (~57%) were acquired overseas. After an initial wave of COVID-19 infections in March 2020 and subsequent lockdown in April, NSW began relaxing physical lockdown measures over May and was experiencing near-zero case counts by the start of June, with students back to school, businesses reopening and social/community activities resuming. In late June, several clusters of new infections were detected, which subsequently led to a 4-month-long period of low but steady case counts, with a mean of ~5 cases per day over July to October (excluding cases in quarantined travellers). However, NSW subsequently went on to record ~180 cases in the last 2 weeks of 2020, a result of a localised outbreak whose containment necessitated the introduction of stringent new restrictions on travel and gatherings that affected many over the holiday period.35

During the prolonged period of low transmission that NSW experienced in the second half of 2020 prior to 15 December 2020, mobility remained high36 and transmission was controlled via NPIs. Masks were recommended by the government for the general public and made mandatory for staff in various businesses including supermarkets, but were not universally adopted. In a survey undertaken in mid-September, 78% of the NSW population reported wearing a mask at some point in the previous week,37 although CCTV footage from August registered ~30% of passengers on urban public transport wearing masks.38 At the same time, high levels of testing were in place, with ~20,000 people tested per day over June to September (~2.7/day per 1000 people), resulting in an average testing yield of 0.05%, one of the world’s lowest.39 The state also had a strong focus on contact tracing, with all cases interviewed within 1 day of case notification.40 Over the 4 months from 1 June to 30 September 2020, ~900 new cases were identified, but only 45 (5%) were classified as ‘source unknown’, meaning that they were neither acquired overseas/interstate nor linked to known clusters.41

Relative to many other contact tracing programmes across the world, the NSW contact tracing programme was differentiated by its extensive efforts to identify a person’s community contacts in addition to their household, social, school and workplace contacts.42 The state’s health department (NSW Health) required all businesses to have a COVID-19 Safety Plan, and for the majority of public-facing businesses this included a requirement for customers to register their details on entry. On identifying a new case, NSW Health’s contact tracers would then (A) conduct an extended interview to determine all possible venues in which transmission may have occurred, (B) place details of those venues on their website, on social media and in newspapers, urging people who had been at the venue to self-isolate for 14 days, and (C) attempt to contact all people who were registered to have been at venues within a given window of the time that the diagnosed case was known to have been there and instruct them to self-isolate for 14 days.42

The dynamics of COVID-19 transmission are complex, and in low-transmission settings the probability of maintaining epidemic control depends on numerous factors outside of policy control, including the characteristics of people who get infected: the size of their households, the type of work that they do and a number of other socioeconomic factors that may influence their contact networks. Several studies have pointed to the role of superspreading events and overdispersion of infections in COVID-19 transmission.25 26 43 44 As a result, even with physical distancing, high levels of testing and rapid contact tracing, there is still a non-zero probability that a sustained outbreak could occur depending on who gets infected and where. In this study, we consider a range of testing and contact tracing levels, and assess the interacting roles of masks, testing and contact tracing as a means of controlling community-based transmission.

METHODS

Transmission model

We used an open-source, agent-based model, Covasim,45 developed by the Institute for Disease Modeling with source code and documentation available at https://covasim.org, and previously adapted by our group to model the Victorian epidemic.18 46 Covasim contains detailed descriptions of age-dependent disease acquisition and progression probabilities and the duration of disease by acuity (see tables 1 and 2 in ref 45), as well

Open access
as the effects of interventions including symptomatic and asymptomatic testing, isolation, contact tracing and quarantine, as well as other NPIs such as physical distancing, hygiene measures and protective equipment such as masks. Importantly, it also captures individual variability, with viral loads varying both between individuals and over time.

We began by simulating a population representative of NSW by taking data on the age and sex composition of the population from the 2016 census (the latest available), and using it to create a model population of agents with similar characteristics. The simulations consist of 100,000 individual agents, who are dynamically scaled based on prevalence to represent the total NSW population of 7.5 million. The dynamical scaling means that whenever the proportion of susceptible agents falls below a threshold of 5%, the number of agents in the model is increased; further implementation details can be found in Section 2.6.2 of Kerr et al.45

Next, we created contact networks for these agents. The governmental response to COVID-19 in NSW consisted of a set of highly context-specific policies covering individuals, businesses, schools and other types of organisations. To model these policies, we allow agents in the model to interact over five types of contact network: households, schools, workplaces and static and dynamic community networks. The static community network consists of interactions with friends, colleagues or other known associates who come together on a regular and predictable basis, and contains four subnetworks: professional sports, community sports/fitness/leisure clubs, places of worship and socialising with friends. The dynamic community network consists of interactions in which people interact with strangers or random groups of people, and contains seven separate subnetworks, representing: (1) arts venues such as museums, galleries, theatres and cinemas, (2) large events such as concerts, festivals, sports games, (3) pubs and bars, (4) cafes and restaurants, (5) public parks and other outdoor settings, (6) public transport, and (7) all other community settings. The method for constructing these networks is described in our previous study of the Victorian epidemic46 and is based on the methodology of the SynthPops Python package.47

Finally, to simulate the epidemic and policy environment in NSW during 1 March to 30 September 2020, we include parameter changes that capture the testing, tracing, isolation, quarantine and lockdown policies that were enacted over this time. Figure 1 presents a summary of how contact networks and the relative risk of COVID-19 transmission in different settings changed.

![Figure 1](https://example.com/figure1.png)

**Figure 1** Relative changes in network structure and transmission risk across different settings in New South Wales over 1 March to 30 September, 2020. The absolute transmission risk varies by setting and is highest in household and lowest in outdoor settings (see ref 46 for details).
as policies evolved. Some of these changes in transmission risk are derived from available data, while others are taken from a similar modelling exercise conducted in Victoria, in which a panel of Australia-based experts reviewed the likely effect of policies on transmission risks. Further details of all policies and how we model their effects on transmission risk are contained in online supplemental table S1. We also model the introduction of interstate cases in late June prior to the closure of the state border with neighbouring Victoria.

Data and model fitting
We calibrate the model by adjusting the per-contact transmission risk to minimise the absolute differences between the model projections and data on the daily number of cases diagnosed, excluding cases acquired overseas or interstate from NSW Health. Specifically, we drew 500 samples from a Gaussian prior distribution of values for the per-contact transmission risk (\(\sim N(0.025, 0.002)\)). For each sample, we run N=20 simulations for each to produce 10000 trial simulations, and then retain the 1% of these with the minimum absolute differences between the model projections and the data.

Model analysis and time frame
As described above, we fit the model using data up until 30 September 2020. We then run the model for 3 months (from 1 October 2020 until 31 December 2020), under a set of assumptions about future testing rates, the efficacy of contact tracing and mask uptake. For each scenario (described below), we quantify the probability of the epidemic exceeding certain thresholds. We then compare these projections to the observed epidemic outcomes over the period from 1 October to 31 December 2020.

For testing rates, we distinguish between symptom-based testing and testing of asymptomatic contacts. NSW Health guidelines advise anyone with symptoms to get tested, as well as anyone identified as a contact regardless of symptoms. To reflect this, we use a baseline assumption that the testing rate for asymptomatic contacts is the same as for people with symptoms, and run a counterfactual set of scenarios in which it is assumed to be half the rate for those with symptoms (table 1). We modelled scenarios in which 0%, 25%, 50%, 75% of those with symptoms get tested. Test results are assumed to be communicated within 24 hours.

We also considered variations on mask uptake and effectiveness. On uptake, we modelled scenarios in which 0%, 25%, 50% or 75% of the population will wear masks in dynamic community settings (i.e., settings in which people interact with strangers or random groups of people), which in the model include arts venues, large events such as concerts, festivals, sports games, public parks and other outdoor settings, public transport and all other community settings. We do not consider scenarios in which 100% of the population wear masks across these settings, due to the infeasibility of wearing masks while eating or drinking. On efficacy, we note that although the body of evidence supporting the effectiveness of masks for protecting against transmission between individuals is now considerable, the size of the effect is difficult to determine, with estimates in the range of 20%–80% and varying depending on whether one or both parties wear masks, or whether spillover behavioural changes on people’s attention to other NPIs are captured. To capture the uncertainty regarding the effectiveness of masks, we assume that masks will reduce the per-contact probability of transmission by 30%, in line with estimates from ref 53 but also consider 15% and 45% in a sensitivity analysis presented in the online supplemental materials. We do not model the differences between both people wearing masks versus source only versus target only, so the estimates we use here should be considered as averages across these different possibilities.

To model the efficacy of contact tracing, we use publicly available data from NSW Health. We note that, although the programme reports the proportion of known contacts that were reached within defined time frames, we would ideally like to know the proportion of all contacts that were reached, which will be lower than the reported values since it will also include contacts that the case did not recall or disclose. Thus, although NSW Health’s published reports indicate that 100% of contacts are notified within 48 hours, we use slightly more conservative values, namely that 100% of household contacts will be traced and notified on the same day that test results are

<table>
<thead>
<tr>
<th>Core scenarios</th>
<th>50%, 65%, 80%–90% tested over the course of their symptoms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asymptomatic testing of known contacts</td>
<td>Asymptomatic contact testing rate equal to symptomatic testing rate</td>
</tr>
<tr>
<td>5× combinations of contact tracing for community contacts</td>
<td>0%, 25%, 50%, 100% of contacts traced within 1 week (Poisson distribution with a mean of 1 day)</td>
</tr>
<tr>
<td>4× combinations of mask uptake</td>
<td>0%, 25%, 50%, 75%</td>
</tr>
</tbody>
</table>

Sensitivity analyses

<table>
<thead>
<tr>
<th>Sensitivity to asymptomatic contact testing rate assumption</th>
<th>We run the same 80 (4×5×4) scenarios described above, but with the asymptomatic contact testing rate half of the symptomatic testing rate.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sensitivity to the mask efficacy assumption</td>
<td>We run the same 80 (4×5×4) scenarios described above, but with individual mask efficacy assumed to be 15% or 45% instead of 30%.</td>
</tr>
</tbody>
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Table 1 Overview of the scenarios analysed during 1 October to 31 December 2020
communicated, and that 95% of school contacts and 90% of workplace contacts will be notified on the following day. We then consider scenarios in which 0%, 25%, 50%, 75% or 100% of all other contacts (which we refer to as community contacts) can be traced within a week of a case notification. For each scenario, the time to trace each contact is drawn from a scaled Poisson distribution with a mean of 1 day (online supplemental figure S1). We run 100 simulations for each permutation of testing rates, mask usage and contact tracing efficacy.

Finally, we assume that people who have been contact traced will quarantine with 90% compliance from their workplace, school and community contacts. While this assumption may be optimistic in other global contexts, the lower case counts in NSW mean that contact tracers have far greater capacity for rigorous ongoing follow-up of contacts, and breaches of isolation are escalated with local authorities, as stipulated in national guideline documents.50

Role of the funding source
The funders had no role in the design or execution of this study.

Patient and public involvement
This is a modelling study; no personal data were used and patient/public involvement was not required.

RESULTS
According to our modelled estimates, 4550 (95% projected interval: 3700–6660) people had acquired COVID-19 in NSW by the end of September 2020 (excluding cases acquired overseas or interstate), of which 39% (27%–48%) had been diagnosed (figure 2). The majority of undiagnosed infections occurred during the March to April wave; since the beginning of June, we estimate that 65% of all locally acquired infections have been diagnosed, with the remaining 35% primarily comprising asymptomatic infections (65%). We further estimate that 79 330 (60 100–129 020) people had been required to self-isolate at some point by 30 September 2020 as a result of having potentially been in contact with a confirmed case.

Estimates of daily new infections under each combination of testing, community contact tracing and mask usage are presented in figure 3. A key finding highlighted by figure 3 is how effective high levels of testing are in maintaining epidemic control: all strategies in which there is at least some contact tracing in place and testing rates are very high (90% of people with symptoms and 90% of asymptomatic contacts of confirmed cases) lead to a robustly controlled epidemic, with a median of ~180 infections in total estimated during 1 October to 31 December 2020 under high mask uptake scenarios, or 260–1200 without masks, depending on the efficacy of community contact tracing (figure 3, bottom row). However, holding mask uptake and contact tracing constant, we estimate that the number of infections during 1 October to 31 December 2020 would be 2–3 times higher if the testing rate was 80% instead of 90%, 8–12 times higher if the testing rate was 65% or 30–50 times higher with a 50% testing rate (figure 3, third row).

A second key finding is that the lower the testing rate, the greater the impact of masks and contact tracing (and vice versa). With medium-lower testing rates of 50% or 65%, the marginal impact of both masks and contact tracing is considerable (figure 3, top two rows). Under these scenarios, the most robust strategies consist of a combination of masks and community contact tracing. Assuming a 50% testing rate, a scenario with near-perfect tracing and no masks is approximately equivalent to a scenario with no tracing and high mask uptake. However, without community contact tracing, a reduction in mask usage from 75% to 50% would lead to a near doubling in estimated infections (from 7900 to 17 000), whereas even moderate levels of community contact tracing (25% traceable within a week) would increase the robustness of the response to lower mask usage (with 6400 infections...
estimated under 75% mask usage and 9700 under 50% mask usage). Similarly, masks strengthen the resilience of the epidemic outcome to decreases in contact tracing efficacy: without masks, a reduction in community contact tracing from 75% to 50% would lead to a 70% increase in total infections, whereas it would have no impact if 75% of the population were wearing masks.

Figure 4 captures the risks associated with different strategies, quantified in terms of the probability of the 14-day average of daily diagnoses exceeding a given number by 31 December 2020. With no community tracing and a 50% testing rate, the probability of exceeding 100 diagnoses/day by the end of 2020 was calculated to be 98% without masks, and to remain greater than 50% even under the most optimistic mask uptake scenario (figure 4, top left panel). However, higher levels of community tracing reduce these risks considerably: even without any mask usage, the probability of exceeding 100 cases/day is estimated to be half as high with perfect community tracing (figure 4, top right panel) compared with the same scenario without community tracing (48% vs 98%), and the addition of mask usage in community settings is estimated to reduce this even further to ~10%.

Comparison with actual outcomes
The text boxes in figure 4 display the probability of observing the outcome that was seen in NSW, in which the 2-week average of daily diagnoses exceeded 12 by 31 December. We calculate that this outcome would have been assigned a low probability (4%–7%) under the best-case scenarios of extremely high testing (90%), near-perfect community contact tracing (75%–100%) and high mask usage (50%–75%), but that it would have been considered a far more likely outcome if any of these were assumed to be at lower levels.

Sensitivity analyses
If asymptomatic contacts only test at half the rate of people with symptoms, we estimate a more severe epidemic over the last quarter of 2020, but the key results regarding the roles of community contact tracing and masks do not change (online supplemental figure S2). Since our core analyses already assume high compliance with recommended self-isolation policies for known contacts of confirmed cases, the marginal benefit of high asymptomatic contact tracing is primarily to further bolster the efficacy of contact tracing, since it allows for
the identification of chains of transmission even in the absence of symptoms. To highlight the role of testing asymptomatic contacts, in figure 5 we highlight a particular set of scenarios corresponding to the most optimistic contact tracing assumptions, in which all community contacts are assumed to be traced within 1 week, with a mean time to trace of 1 day (the full set of scenarios is summarised in online supplemental figure S2). Within this set of scenarios, the total number of infections is estimated to be around 50% higher if asymptomatic contacts test at a lower rate than people with symptoms (averaged across all levels of mask usage).

Figure 4  Quantifying the likelihood of epidemic resurgence in New South Wales: the probability of the trailing 14-day average of locally acquired cases exceeding a given number by 31 December 2020 under different assumptions about the testing rate (rows), proportion of community contacts that can be traced within 1 week (columns) and mask uptake (line colours).

Figure 5  Estimated total infections during 1 October to 31 December 2020 under different assumptions about testing rates and mask uptake, assuming all community contacts can be traced within a week with a mean time to trace of 1 day. Projections represent the median of 100 simulations.
We also found that, if masks are assumed to be more or less effective, this would change the risks associated with diagnosing more than a given number of cases per day under the different mask scenarios, but would not qualitatively change the results (online supplemental figures S3 and S4). For example, we estimate 1500 infections over the 3-month period assuming 50% tracing, 65% asymptomatic testing and 75% mask uptake if masks have an efficacy of 30% (figure 3, central panel), compared with 1800 infections if masks had 15% efficacy or 1300 infections if masks had 45% efficacy.

**DISCUSSION**

In this work we presented estimates illustrating the extent to which masks, community testing and community contact tracing could reduce the spread of SARS-CoV-2 in NSW, Australia, in the absence of widespread vaccination. We found that the relative impact of masks is greatest when testing and tracing rates are lower (and vice versa). With very high testing rates (90% of people with symptoms, plus 90% of people with a known history of contact with a confirmed case), we estimate that epidemic control would be possible even without widespread mask uptake, provided that fast and effective contact tracing is in place. However, under any scenario where testing rates are lower, we estimate that mask use can play an important role in reducing the potential for epidemic resurgence.

Our findings have relevance for assessing the outbreak that occurred in the state towards the end of December 2020, which saw an average of ~12 diagnoses/day over 2 weeks. According to our estimates, this outcome would have been assigned a relatively low probability (4%–7%) if it was assumed that compliance with the state’s testing guidelines, venue registration protocols and non-mandatory mask recommendations would be at very high levels, but that it would have been evaluated as a far more likely outcome if compliance with any of these NPIs was assumed to be lower. As a result of the December 2020 outbreak, the NSW government made masks mandatory in all indoor community settings from 4 January 2021, a decision which will likely increase the robustness of the overall response to decreases in testing or contact tracing rates, but will still require ongoing commitment to ensure these remain at high levels, at least until vaccination coverage is sufficiently high. According to Australia’s vaccination schedule, half of the population may be vaccinated by mid-2021, and NPIs will feature as part of the COVID-19 control strategy until well beyond this point.

This study suggests that maintaining high levels of symptomatic testing, contact tracing and testing of contacts are all important. We quantified the importance of testing asymptomatic contacts as a strategy that further strengthens the power of contact tracing programmes, since it allows the tracing and quarantining of their contacts in turn. The interdependencies between different arms of testing and tracing strategies are complex, as testing of asymptomatic contacts is only feasible if contact tracing is effective enough to identify them. Longer term, ‘pandemic fatigue’ may bring about challenges in maintaining high levels of testing, mask use and contact tracing. This study suggests that having high levels of any two of mask use, testing and contact tracing can largely mitigate the need for the third; however, practical challenges mean that this is unlikely to occur, and a more multifaceted approach of aiming for high coverage of all three and ending up with moderate coverage of all three may be an effective and more robust strategy. Various studies have shown that the roll-out of vaccination plans is unlikely to mitigate the need for NPIs such as these for some time, so these findings are likely to remain relevant for a considerable portion of 2021.

Although various efforts have been made to synthesise the ever-expanding body of research regarding the efficacy of different interventions, each country’s epidemic has distinct characteristics and there are very few standardised, globally applicable guidelines on what constitutes a best-practice public health strategy. As a result, jurisdictions have taken diverse approaches in terms of which interventions to prioritise from a list that includes physical distancing, travel restrictions, wearing of masks or face coverings, isolation and/or testing of those with COVID-like symptoms, isolation of those who test positive and tracing the contacts of confirmed cases for testing and/or quarantining. Although it may not always be articulated as such, numerous trade-offs are being made between different policy options in an attempt to allow the highest degree of societal activity commensurate with epidemic control. In NSW, mask use was encouraged in particular settings since July 2020, but not mandated until January 2021; at the same time, there was a strong focus on contact tracing. The results from this work suggest that the prioritisation of contact tracing may mitigate the relative importance of masks to some extent, but that this relies on continued high levels of community testing.

There are several limitations to this study. First, the mathematical model that we use requires data on various aspects of SARS-CoV-2 transmission and prevention that are still not known exactly, including the effects of masks on preventing individual transmission and the proportion of infections that are asymptomatic. While we have used the best available data and sampled from appropriate distributions where possible, this represents a source of uncertainty in all mathematical models of COVID-19. Additional uncertainties are introduced by the evolution of new strains of SARS-CoV-2 with increased transmissibility and/or severity. Second, we have constructed sets of scenarios that examine various combinations of parameters on mask uptake, contact tracing, testing of people with symptoms and asymptomatic contact testing, but there are many more parameters that determine the dynamics of transmission, including the stringency of border control measures, people’s adherence to quarantine and isolation policies and the effect of ongoing distancing policies. Changes to any of these policies would affect the results presented here in ways that are not straightforward to predict or extrapolate. Third, we have not considered any
outbreak risk associated with newly seeded cases in the community that may arise from international or interstate arrivals. Another limitation is the relatively simplistic way that we have modelled mask usage, whereby we have not included variation in (A) adherence to mask usage across different types of venue, or (B) individual compliance. Assuming that mask wearing reduces everyone’s transmission risk by a certain percentage disregards the individual behavioural changes that may adjust individual-level transmission risk by varying amounts. Furthermore, it is very likely that mask usage would be higher in certain settings (eg, public transport) than others, especially restaurants which are suspected to be important for transmission. Finally, the model used here does not contain a geospatial component, and we have not considered heterogeneities in incidence, behaviour or contact patterns across different parts of the state in these analyses. This could be relevant for questions around mask uptake, as uptake of masks is generally higher in more densely populated areas, so using a state-wide average for the proportion of the population wearing masks may underestimate their impact, especially since >90% of infections in NSW to date have occurred in the Sydney metropolitan area.

CONCLUSIONS

Our work suggests that testing, tracing and masks can be effective means of controlling transmission in dynamic community settings, and higher compliance with one can offset lower compliance with the other to some extent. However, pursuing a strategy that combines aggressive testing, high mask usage and effective contact tracing, alongside continued hygiene and distancing protocols, is likely to be the most robust means of controlling community-based transmission of SARS-CoV-2.

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Contributors

RMS wrote the manuscript and produced the results. The model parameters and calibration were agreed upon by RMS, RGA, NS and RTG. The scenarios and analyses were agreed upon by NS, MH and RMS. CCK, RMS, RGA, DM and DJK led the development of the model (along with numerous other contributors).

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Competing interests

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Patient consent for publication

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Provenance and peer review

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Data availability statement

Data are available in a public, open-access repository. All codes and data analysed during this study are available on https://github.com/optimalmodel/covid_nsw.

Supplemental material

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