Declarative Process Mining for DCR Graphs

Debois, Søren; Hildebrandt, Thomas T.; Laursen, Paw Høvsgaard; Ulrik, Kenneth Ry

Published in:
Proceedings of the Symposium on Applied Computing

DOI:
10.1145/3019612.3019622

Publication date:
2017

Document version
Publisher's PDF, also known as Version of record

Citation for published version (APA):
Declarative Process Mining for DCR Graphs

Søren Debois  
IT University of Copenhagen  
Copenhagen, Denmark  
debois@itu.dk

Thomas T. Hildebrandt  
IT University of Copenhagen  
Copenhagen, Denmark  
hilde@itu.dk

Paw Høvsgaard Laursen  
IT University of Copenhagen  
Copenhagen, Denmark  
pawh@itu.dk

Kenneth Ry Ulrik  
IT University of Copenhagen  
Copenhagen, Denmark  
kulr@itu.dk

ABSTRACT

We investigate process mining for the declarative Dynamic Condition Response (DCR) graphs process modelling language. We contribute (a) a process mining algorithm for DCR graphs, (b) a proposal for a set of metrics quantifying output model quality, and (c) a preliminary example-based comparison with the Declare Maps Miner. The algorithm takes a contradiction-based approach, that is, we initially assume that all possible constraints hold, subsequently removing constraints as they are observed to be violated by traces in the input log.

CCTS Concepts

• Information systems  ➔  Data mining;  • Theory of computation  ➔  Logic;  • Computing methodologies  ➔  Knowledge representation and reasoning;

Keywords

Declarative process mining; DCR graphs

1. INTRODUCTION

Business process management (BPM) technologies support the management and digitalisation of workflows and business processes by employing explicit process models, following a cycle of process (re)design, validation, execution and monitoring.

Process mining algorithms have been proposed for the identification of process models from process logs, supporting both process design and compliance monitoring.

Most industrial BPM tools and process miners describe processes as imperative flow diagrams such as BPMN. However, flow diagrams tend to get either too rigid or too complex, in particular for knowledge work processes having a high degree of variation. Moreover, flow diagrams only describe how to perform a process, leaving a gap to the legal regulations and guidelines, that are often more declarative in nature, describing why the process must be performed in certain ways, not how exactly it must be performed. For instance, a clinical guideline may state, that a patient must consent to a blood transfusion. It does not state exactly when such consent should be obtained, only “prior to the transfusion”.

For this reason, it is recommended to use flow diagrams only for routine processes, or for describing common standard practices and allow deviations. It has been advocated that declarative notations should be used as output of process mining (e.g. [17]) and for run-time process support (e.g. [24, 25, 26]). For the former, one hopes to extract from a process log the rules obeyed in practice (the “why”) as opposed to a flow-diagram describing the usual executions (the “how”). For the latter, one hopes to guide knowledge workers to activities in conformance with rules and regulations.

Implementation techniques for most declarative models such as Declare and DecSerFlow rely on translating the declarative constraints to an imperative model (e.g., an automaton) to enable execution. Such translation usually entail a state-space explosion, and run-time adaptation of constraints becomes more difficult, because the automaton must be recomputed when constraints change.

A notable exception is the Dynamic Condition Response (DCR) graphs process language. DCR graphs can be executed without intermediate transformation to an imperative model creating the entire transition graph, and more directly support run-time adaptive case management. DCR graphs are supported by industrial design and case management tools (see e.g. dcrgraphs.net).

In the present paper, we present the first process mining algorithm for DCR graphs.

2. DCR GRAPHS

In this Section, we briefly recall DCR graphs. For a formal introduction and applications, refer to [11, 24, 25, 6]. Dynamic Condition Response graphs is a declarative modelling notation describing at the same time a process and its run-time state. The core notation comprises activities, activity states, and four relations between activities. An activity state comprises three boolean, indicating respectively whether the activity has been executed, is included, and
is pending. Intuitively, activities that are not included are treated as temporarily absent from the workflow; activities that are pending must eventually be executed or excluded before the workflow may complete.

Relations between activities govern whether an activity can currently be executed and how executing one activity modifies the state of another. A condition \( A \xleftarrow{\cdot} B \) means that the activity \( A \) cannot execute unless \( B \) was previously executed, i.e., the the executed-state of \( B \) is true. Executing an activity clears its pending-state and sets its execution-state. The response \( A \xrightarrow{\cdot} B \) means that whenever \( A \) executes, the pending-state of \( B \) is set. An inclusion \( A \xrightarrow{+} B \) means that whenever \( A \) executes, the inclusion-state of \( B \) is set, and conversely, an exclusion \( A \xrightarrow{-} B \) means that whenever \( A \) is executed, the inclusion-state of \( B \) is cleared.

Note that excluding an activity voids it as both a condition and a response: If \( A \xleftarrow{\cdot} B \) and \( B \) is not executed but also not included, \( A \) is free to execute. Conversely, an activity which is pending but also not included does not prevent the workflow from being completed.

While the condition and response relations have the same meaning as the corresponding relations in DECLARE \([25]\) or DecSerFlow \([30]\), the inclusion and exclusion relations provide the ability to dynamically include and remove conditions and response obligations. They have no direct counterpart in other declarative notations.

### 3. MODEL METRICS

In this Section, we present quality measures quantifying the appropriateness of a DCR graph \( G \) for a given log \( l \). We take as starting point the already established metrics of fitness, precision, generality, and simplicity introduced in \([1]\) in the context of (internally binary) process trees.

#### 3.1 Fitness

*Replay fitness* is defined in \([1]\) as the normalised ratio of how an alignment between the input process tree and the event log differs over the maximum possible alignment for the model given an arbitrary event log. A variant of this approach was successfully applied to declarative models in \([2]\).

However, within Adaptive Case Management, the core application area of DCR graphs \([3] [5] [6]\), we use declarative models specifically to encompass all admissible behaviours. In this context, we take the view that the appropriate notion of “replay fitness” is simply the ability of the model to replay the traces of the input log *exactly*. As such, we define fitness to be simply the ratio of input traces in the log \( l \) replayable by the DCR model \( G \):

\[
\text{fitness}(G, l) = \frac{\#\text{ReplayableTraces}(G, l)}{\#\text{Traces}(l)}
\]

#### 3.2 Precision

*Precision* is defined in \([1]\) essentially as a tally of the amount of behavioural options unused by the log. This idea is straightforward to apply to DCR graphs: replay the log and record, for each reached state in the graph, the activities that are executable in that state as well as how many of these executable activities were actually executed at some point.

We transfer this idea directly to DCR graphs, measuring for each visited state the number of enabled activities actually executed in that state:

\[
\text{precision}(G, l) = \frac{\sum_{s \in \text{VisitedStates}(l)} \#\text{ActivitiesExecuted}(G, s, l)}{\sum_{s \in \text{VisitedStates}(l)} \#\text{ExecutableActivities}(G, s, l)}
\]

As a technical note, ”\#ActivitiesExecuted” is only counted up the first time an activity is seen executed in a certain state. If it is observed to be executed from the same state multiple times, we only count the one execution.

However, we question the usefulness of this measure in the context of Adaptive Case Management. One advantage of declarative models in this context is that they afford flexibility for case workers to handle infrequent outlier cases. By definition, these happen only seldom; we cannot expect all such cases to be represented in the input log. Encompassing them, then, entails supporting a very large amount of potential such outlier cases. So it would be the expectation and not the exception that a log uses only a tiny fragment of the options available in the model.

This thinking was confirmed in \([0]\), where a commercial system based on DCR graphs supported at least five orders of magnitude more states than observed in actual logs.

#### 3.3 Simplicity

Simplicity for process trees is defined in \([4]\) (roughly) as the ratio of the size of the internal binary process tree to the amount of activities in the input log. This notion of simplicity was partly motivated by previous findings that size is the main driver of errors in process models \([21]\).

However, these findings have to the best our knowledge not been replicated in the context of declarative process models \([9] [10] [33]\), where key impediments to understandability appear to be the number of constraints as opposed to the number of activities. Moreover, measuring the number of activities in DCR graphs is not a proxy for semantic complexity the way measuring duplicate activity representation is in a process tree is—large graphs are not necessarily complex.

Accordingly, we measure the simplicity of a DCR graph by (1) the number of pairs of related activities (Relation Pairs: RP); (2) the total amount of relations. Note that (2) is greater than (1) when some activities are related by more than one relation. Under this measure, a simplest possible graph is any graph with no relations.

\[
\text{simplicity}(G) = \frac{1 - \frac{\#\text{Relations}}{\#\text{PossibleRelations}}}{2} + \frac{1 - \frac{\#\text{RPs}}{\#\text{PossibleRPs}}}{2}
\]

Note that because the number of activities in a declarative model is not necessarily correlated with its complexity, in contrast to \([4]\), we can define simplicity without reference to the events in the particular log \( l \).

We have ignored in this measure (and in this paper) complexity of DCR graphs stemming from nesting \([12]\). While nesting generally enhance perceived understandability (see, e.g., \([34] [35]\)), it may also implicitly introduce more relations. We leave open the question of exactly what a good measure of simplicity in the presence of nesting might be.

#### 3.4 Generality

The notion of generality is defined in \([1]\) for process trees as the frequency with which each node of the process tree
must be visited in order to produce the given log. Infrequently visited nodes of the process tree decreases generality.

This notion is specific to the notion of process trees and, to a lesser extent, imperative models. DCR graphs have no notion resembling the “inner nodes” of a process tree that can be considered “visited” during executions.

Moreover, generalisation is intended to assess “the extent to which the resulting model will be able to reproduce future behaviour” [1] p. 2. This is an extremely important quality for both declarative models in general and ACM models in particular. However, we contend that it cannot reasonably be measured without appeal to domain-knowledge: We cannot from the logs alone determine which are useful generalisations (e.g., swapping the order of obtaining authorisation signatures in a loan application) and which are not (e.g., swapping the order of granting the loan and obtaining authorisation).

Altogether, we leave the definition of a notion of generalisation for DCR graphs as future work.

4. DCR MINING

In this Section we present a mining algorithm for DCR graphs: Given a log t, produce a DCR graph G. We take a “contradiction-based” approach to mining for constraint-based modelling languages: Begin with the set of activities and all possible constraints, and remove a constraint whenever the input log has a trace violating it. This approach has proven successful for DECLARE [8, 16, 2, 18], although requiring non-trivial enhancements to curb combinatorial explosion because of the large number of possible DECLARE constraints; to avoid contradictory models [7]; and to avoid unhelpful vacuously satisfied constraints [19]. DCR graphs have only 4 relations; checking those for each pair of activities across all input traces is a viable option.

Because include relations by definition trump exclude relations, we do not take as starting point a graph with every possible constraint. Rather, in the interest of beginning with the most restrictive possible graph, we retain exclusions and omit inclusions. Altogether, our initial, restricted over-approximation will have conditions, exclusions, and responses between any pair of events.

In DCR, we have to account not only for constraints, but also initial state. Following the principle behind contradiction-based mining, we opt for the most restrictive possible starting state: each activity is initially not executed, not included, and pending.

4.1 Algorithm

The core mining algorithm is given in Algorithm 1. We comment on specifics below. In the algorithm, for a given trace t, we write t0, t1, . . . for the sequence of activities in t.

Include- and exclude-relations. When we observe an activity at the start of a trace, we set the initial included-state of that activity to true. When an activity is observed after the start of a trace, we replace the exclude-relation from the preceding event with an include, again to allow the two activities to be executed in succession.

Response relations. At the completion of a trace, we check that for each activity execution in that trace whether all the activities that had response relations installed have been executed later in the trace. If not, we remove the offending response relations. Moreover, we clear the initial pending-state for all activities not seen in that trace.

The latter of these rules is an over-approximation; pending activities may be discharged either by execution or by being excluded. We make the present choice partly to make an initially-pending state signal that the activity makes that trace inadmissible. Removing the include relation reduces the set of admitted traces to

\[ \text{set } x \text{ excluded, pending, not executed in } G \]

end for

\[ \text{for all } (x, y) \text{ where } x, y \text{ activities of } G \]

\[ G := G \cup \{ x \leftrightarrow y, x \leftrightarrow y, x \rightarrow y \} \]

end for

\[ \text{for all } t \in \text{traces}(log) \]

\[ \text{set } t_0 \text{ included in } G \]

\[ \text{remove all conditions to } t_0 \text{ from } G \]

end for

\[ \text{for all } t \in \text{traces}(log) \]

\[ p := t_0 \]

\[ \text{for } i \text{ from } 1 \text{ to } |t| - 1 \]

\[ \text{remove } p \rightarrow x \text{ from } G \]

\[ \text{add } p \rightarrow t_i \text{ to } G \]

\[ \text{for all } x \text{ where } t_i \leftrightarrow x \in G \]

\[ \text{if } x \notin \{ t_j \mid j < i \} \text{ then} \]

\[ \text{remove } t_i \leftrightarrow x \text{ from } G \]

end if

end for

\[ \text{for all } x \text{ where } t_i \leftrightarrow x \text{ do} \]

\[ \text{if } x \notin \{ t_j \mid j > i \} \text{ then} \]

\[ \text{remove } t_i \leftrightarrow x \text{ from } G \]

end if

end for

\[ p := t_i \]

end for

\[ \text{for all } a \notin t \text{ do} \]

\[ \text{set } a \text{ not pending in } G \]

end for

\[ \text{return } G \]

end function
must re-check all previously processed traces to ensure that they are still admissible. Such a naive approach would lead to practically unacceptable running-times.

Our mining algorithm rests on the observation that these two examples exemplify the only two ways removing a constraint from a DCR graph may reduce its set of accepted traces; Algorithm 1 does not remove such constraints when it is dangerous to do so.

We use this insight to prove Algorithm 1 correct. Write $G \models t$ if a DCR graph $G$ accepts a trace $t$; write $L(G)$ for the set $\{ t \mid G \models t \}$.

**Proposition 4.1.** Let $G$ be a label-deterministic DCR graph, and let $G'$ be the DCR graph obtained by removing a single constraint $\gamma$ from $G$. Suppose $t$ is a trace s.t. $G \models t$. Then $G' \not\models t$ implies either

1. $\gamma = A \rightarrow B$ for some $A, B$, or
2. $\gamma = A \rightarrow B$ and $C \iff B$ for some $A, B, C$, and there exists $i$ s.t. $t_i = C$ but for no $j < i$ do we have $t_j = B$.

**Proof.** Suppose $G \not\models l$. We proceed by cases on $\gamma$. If $\gamma$ is a condition or a response, clearly $L(G) \subseteq L(G')$; contradiction. If $\gamma$ is an inclusion we are done. So suppose finally $\gamma = A \rightarrow B$. If for no $C$ we have $C \iff B$ it follows easily that $L(G) \subseteq L(G')$, so we must have $C \iff B$ for some $C$. Suppose for a contradiction that for all such $C$, we have for all $t_i$ either $t_i \neq C$ or $t_i = C$ and for some $j < i$ we have $t_j = B$. In either case, it is straightforward to prove by induction on $t$ that $G' \models l$; contradiction. □

**Lemma 4.2.** Let $G$ be the value of $G$ at line 16 and $G'$ the value of $G$ at line 28 in Algorithm 1 within the same iteration of the loop. Then $\forall t \in \log, G \models t \implies G' \models t$.

**Proof.** For the removed relations, by Proposition 4.1 it is sufficient to verify that we remove no constraint satisfying Items 1 and 2 of that theorem. By inspection, Algorithm 1 does not remove inclusions, and so cannot violate Item 1. By inspection, we see that when the algorithm removes an exclusion (line 16) it also removes conditions that would violate Item 2 (lines 18-22).

For the added inclusion at line 17, it is sufficient to note that adding inclusion may only lead to inadmissible traces if it includes a left-hand side of a condition; however, by line 18-22 only conditions that were executed are retained. □

**Theorem 4.3 (Correctness).** Let $G$ be the output of Algorithm 1 on a log. Then forall $t \in \log$ we have $G \models t$.

**Proof.** Using Lemma 4.2 it is straightforward to verify by induction on each $t \in \log$ that $t_i$ was enabled after $t_{i-1}$ in $G$ at line 28, and that $G$ is accepting for $t_{\lceil t \rceil - 1}$ at line 32.

4.3 Weighing of constraints

Algorithm 1 does not take into account noise in the log, since we remove every violated constraint. Moreover, in some applications, we may desire not a completely fitting model, but rather one that characterises the “common execution”: We may want to trade off fitness for precision.

Following common approaches to process mining, we only remove a relation when our confidence in removing that constraint is above a certain threshold. Each constraint is therefore assigned two values: an invocation counter and a violation counter. The invocation counter tallies the number of traces in which the constraint was invoked, e.g., the number of traces where the source activity of an exclude-relation was executed. The violation counter simply tallies the number of traces in which the constraint was violated.

Exact criteria for invocations and violations are given in Table 1. The ratio of violations to invocations define our confidence in the removal of a constraint. A threshold below 0% will remove all constraints, resulting in a flower model. A threshold of exactly 0% retains only constraints satisfied in every trace. A threshold of 100% will remove no constraints; the output model will allow no runs.

Experimentally, the desired trade-off between precision and fitness occurs in the 0-15% range. A threshold larger than 20% would result in a large amount of the log being unsupported by the resulting graph.

4.4 Post-processing

To improve simplicity of the core algorithm’s output, we remove redundant constraints, i.e., relations that never have an effect on what the output DCR-graph allows. Redundant relations are closely related to vacuous constraints in Declare mining [8, 16, 2, 18, 19], but turn out to be much easier to detect in DCR graphs.

This implementation does ad-hoc removal of redundant relations by replaying logs against the output of the core mining algorithm, removing those inclusion, exclusion and response relations that never modify the state of their target activities; as well as removing those conditions that never inhibit execution of their target activities.

To further improve simplicity, one might consider introducing nested graphs [29, 12] when they reduce relations.
Table 1: Threshold-dependant constraint removal

<table>
<thead>
<tr>
<th>Constraint</th>
<th>Invocation</th>
<th>Violation</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excluded-state</td>
<td>Each trace</td>
<td>A is first in a Trace</td>
<td>A is Included</td>
</tr>
<tr>
<td>Exclude-relation</td>
<td>A is executed in a trace</td>
<td>B executed immediately after A</td>
<td>A → B exclude is changed to include</td>
</tr>
<tr>
<td>Condition-relation</td>
<td>B is executed in a trace</td>
<td>A is not executed before B</td>
<td>A → B condition is removed</td>
</tr>
<tr>
<td>Response-relation</td>
<td>A is executed in a trace</td>
<td>B is not executed after A</td>
<td>A → B response is removed</td>
</tr>
<tr>
<td>Pending-state</td>
<td>Each trace</td>
<td>A is not executed</td>
<td>A is not Pending</td>
</tr>
</tbody>
</table>

Table 2: Example log. Follows the regular expression (A(B*|C|D|F))*(A(B*|C|D)E)?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ABE</td>
</tr>
<tr>
<td>2</td>
<td>ACFABBFF</td>
</tr>
<tr>
<td>3</td>
<td>ACE</td>
</tr>
<tr>
<td>4</td>
<td>ADF</td>
</tr>
<tr>
<td>5</td>
<td>ABFABE</td>
</tr>
<tr>
<td>6</td>
<td>ACF</td>
</tr>
<tr>
<td>7</td>
<td>ABFACFACE</td>
</tr>
<tr>
<td>8</td>
<td>ABBBF</td>
</tr>
<tr>
<td>9</td>
<td>ABBE</td>
</tr>
<tr>
<td>10</td>
<td>ACFACE</td>
</tr>
</tbody>
</table>

5.1 Result comparison: Declare Maps Miner

For comparison, we show the the result graph of running the Declare Maps Miner [18] on the same log (Table 2) in Figure 2. The result is computed using a Declare Maps Miner support of 85 %, i.e., any constraint must be supported by at least 85 % of traces. This corresponds to the constraint-violation threshold of 15 % used by our algorithm above, as the contradiction-based method uses the threshold to tell when to remove a constraint, while Declare uses support for when to include a constraint.

- In the Declare model a trace must begin with A, followed by either B or C and then possibly ending in E, after which it is not permitted to go back to A.
- If C is chosen after A, it is also possible to continue to F, instead of E, and then possible to return to A and start over.
- If B is chosen instead of C, it is then not possible to choose F, despite four instances of this succession in the log.
- The exclusive choice constraint between A and D, combined with A being the initial activity, means that it is not possible to ever execute D. This is similar to the DCR miner never including D.
- Additionally, the Declare model does not have a terminal state. If E is executed, A and F cannot subsequently occur, but the same does not seem to apply for B and C. Thus, these three can be executed arbitrarily after E, even though all traces in the log end in E.

This last point marks the primary difference between the two resulting models. Overall, the results seem to suggest that our miner is slightly better in terms of closely reflecting the underlying process of the test log (its regular expression).

We emphasise that these results are only for this single, simple example, and may not necessarily generalise.

6. CONCLUSIONS

We have presented the first process mining algorithm for DCR graphs and a set of metrics quantifying output model quality. The algorithm has been implemented and a preliminary example-based comparison with the Declare Maps Miner has been carried out. We plan as future work to extend the evaluation and use of the algorithm to real-time distributed process mining.

7. REFERENCES


