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As atmospheric neutrinos propagate through the Earth, vacuumlike oscillations are modified by Standard Model neutral- and charged-current interactions with electrons. Theories beyond the Standard Model introduce heavy, TeV-scale bosons that can produce nonstandard neutrino interactions. These additional interactions may modify the Standard Model matter effect producing a measurable deviation from the prediction for atmospheric neutrino oscillations. The result described in this paper constrains nonstandard interaction parameters, building upon a previous analysis of atmospheric muon-neutrino disappearance with three years of IceCube DeepCore data. The best fit for the muon to tau flavor changing term is $\epsilon_{\mu\tau} = -0.0005$, with a 90\% C.L. allowed range of $-0.0067 < \epsilon_{\mu\tau} < 0.0081$. This result is more restrictive than recent limits from other experiments for $\epsilon_{\mu\tau}$. Furthermore, our result is complementary to a recent constraint on $\epsilon_{\mu\tau}$ using another publicly available IceCube high-energy event selection. Together, they constitute the world’s best limits on nonstandard interactions in the $\mu - \tau$ sector.

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I. INTRODUCTION

Neutrino flavor change has been observed and confirmed by a plethora of experiments involving solar, atmospheric, reactor, and accelerator-made neutrinos; see [1–3] and references therein. This phenomenon, also known as neutrino oscillations due to its periodic behavior, implies that at least two of the Standard Model (SM) neutrinos have a nonzero mass, making this the first established deviation from the SM. The massive three-neutrino model has been very successful in explaining the neutrino data with two mass differences, known as the solar squared-mass difference ($\Delta m^2_{21} \approx 7 \times 10^{-5}$ eV$^2$) and the atmospheric squared-mass difference ($|\Delta m^2_{23}| \approx 2.5 \times 10^{-3}$ eV$^2$) [1,2]. This information, along with the fact that experiments pursuing direct neutrino mass measurements have yielded only upper limits [3], leads to the conclusion that neutrinos have masses that are at least 6 orders of magnitude smaller than those of the charged leptons. Whether these small masses are generated also by the Higgs mechanism, implying the existence of noninteracting right-handed states, or by a different yet-unknown mechanism remains an open question.

Many extensions to the SM that incorporate small neutrino masses have been put forward. A subset that addresses small neutrino masses and, at the same time, unifies the electroweak and strong forces is called “Grand Unified Theories” (GUTs). Some of these GUT models predict the existence of heavy TeV-scale bosons [4].

Searches for direct evidence of these particles have been performed by experiments at the Large Hadron Collider. To date, no evidence has been observed [5,6]. In this paper, we address these predictions through a complementary search in the neutrino sector, seeking evidence for new flavor-changing neutrino interactions produced by TeV-scale bosons [7–12].

Nonstandard interactions (NSIs) will introduce modifications of the SM potential, which is relevant for matter effects in neutrino flavor oscillations. The effect of the NSI is expected to grow with distance travelled through matter and becomes more relevant as the neutrino energy increases. As a result, the flux of atmospheric neutrinos detected by the IceCube Neutrino Observatory at the South Pole is ideal for such a study [9,13]. In the analysis presented here, we use the data set from [14] obtained with IceCube DeepCore with three years of runtime, which contains multi-GeV atmospheric neutrinos that traverse large fractions of the Earth before reaching the IceCube detector. Because the neutrino production is predominantly from pion and kaon decays, the neutrino flux has well-understood initial flavor ratios [15,16].

Current bounds on NSI are reported in [17–19], and current reviews are given in [20–23]. In fact, independent studies of high-energy atmospheric neutrinos using public IceCube data [24] as well as studies with public Super-Kamiokande data [25] have already been performed, obtaining strong constraints on NSI parameters. Regarding the latter, the Super-Kamiokande Collaboration has also performed an analysis on NSI parameters [26]. The IceCube studies have so far only used high-energy public data sets, but no low-energy sets. This motivates the presented search, where we focus on the NSI parameter $\epsilon_{\mu\tau}$, which modifies the $\nu_\mu \rightarrow \nu_\tau$ flavor transition.

The rest of this paper is structured as follows. In Sec. II, we review neutrino oscillations in matter. In Sec. III, we...
describe the NSI theory used in this work. Then, in Sec. IV, we describe the IceCube experiment, and in Sec. V we discuss the main systematics of this analysis. Section VI contains the main results of this paper, and in Sec. VII, we conclude.

II. MATTER EFFECTS IN NEUTRINO OSCILLATIONS

Neutrinos are produced in flavor eigenstates but travel as mass eigenstates, meaning that a certain flavor of neutrino produced at the source may later interact as a different flavor [27,28]. At its simplest, when neutrinos travel through vacuum, the oscillation length is given by \( L_{\text{osc}} = 2.5 \text{ km} \left( E/\text{GeV}\right) \left( \Delta m^2/\text{eV}^2 \right)^{-1} \) [3].

Since neutrinos interact via neutral- and charged-current weak interactions, neutrino oscillations are modified as matter is traversed. In particular, the propagating neutrino—which is a mixture of electron, muon, and tau flavors—will experience a flavor-dependent matter potential. The relevant potential difference is produced by charged-current coherent forward scattering from electrons in the Earth. We will refer to this as “matter effect,” and it is closely related to the Mikheyev-Smirnov-Wolfenstein (MSW) effect [29,30] observed in solar neutrino experiments [31–34]. Indications of matter effects [35,36] in Earth-based oscillation experiments can be extracted from global fits to long-baseline and atmospheric neutrino data sets [37].

III. NONSTANDARD NEUTRINO INTERACTIONS

Nonstandard neutrino interactions can be modeled as an additional term in the neutrino Hamiltonian, similar to the conventional matter potential term. The latter effect is included in the neutrino Hamiltonian as a single potential, \( V_{CC} \), which modifies the flavor transition probabilities. The potential \( V_{CC} \) is proportional to the Fermi coupling constant \( G_f \) and the density of electrons \( n_e \), i.e., \( V_{CC} = \sqrt{2}G_f n_e \).

Adding interactions with nonstandard bosons to the Hamiltonian takes a similar form, but with additional components. To consider all possible flavor-violating interactions, a term \( \epsilon_{\alpha\beta} (\alpha, \beta = e, \mu, \tau) \) scales all possible flavor-violating and conserving contributions. For definiteness, in this analysis, we consider nonstandard interactions between neutrinos and down quarks (other assumptions, such as for up quarks, can be approximated by rescaling our results). For this reason, a factor of \( n_d = 3n_e \) (to account for the fact that down-quarks are approximately 3 times as abundant as electrons in the Earth) was used instead of \( n_e \) as in the case of the SM matter effect. The total Hamiltonian is then

\[
H_{3\nu} = \frac{1}{2E_\nu} UM^2 U^\dagger + V_{CC} \text{diag}(1, 0, 0) + V_{CC} \frac{n_d}{n_e} \epsilon,
\]

where \( E_\nu \) is the neutrino energy, \( U \) is the neutral lepton mixing matrix (also known as the Pontecorvo-Maki-Nakagawa-Sakata matrix [27,28]), \( M^2 \) is a diagonal matrix containing the square-mass differences, and

\[
\epsilon = \begin{pmatrix}
\epsilon_{ee} & \epsilon_{e\mu} & \epsilon_{e\tau} \\
\epsilon_{\mu e} & \epsilon_{\mu\mu} & \epsilon_{\mu\tau} \\
\epsilon_{\tau e} & \epsilon_{\tau\mu} & \epsilon_{\tau\tau}
\end{pmatrix},
\]

the NSI strength matrix. Accordingly, the addition of the NSI terms amounts to introducing six additional effective parameters if one accounts for Hermiticity, unitarity constraints, and the possibility of making the Hamiltonian traceless without loss of generality; see [38]. However, for experiments like Super-Kamiokande and IceCube, the terms that correspond to \( \nu_\mu \) or \( \nu_\tau \) interactions will dominate. This is because the atmospheric neutrino flux in the GeV energy range is dominated by \( \nu_\mu \), which primarily transforms into \( \nu_\tau \) as they travel through the Earth [39,40].

SM matter effects and NSI can be distinguished using the energy and arrival direction distributions of observed flavor-violating transitions. The neutrino flavor oscillations due to the well-established mass differences have been observed from atmospheric neutrinos predominately at energies initially below 10 GeV [41] and recently up to 56 GeV [14]. The observation of atmospheric neutrino oscillations at two different energy ranges but at the same ratio of baseline to energy \((L/E)\) tests the massive three neutrino paradigm and highlights the complementarity of neutrino experiments at different energy ranges. In contrast, the signal predicted for the dominant muon-neutrino to tau-neutrino NSI, parametrized by the coupling \( \epsilon_{\mu\tau} \), has a smaller magnitude but can be seen over a larger range of energies, as shown in Fig. 1. Therefore, the optimal method for searching for an NSI signal due to \( \epsilon_{\mu\tau} \) is to use a large range of neutrino energies, where one expects a combined effect of the NSI and oscillations in the low-energy region and an exclusively NSI signal in the high-energy region. In particular, we note that IceCube’s range extends to higher energies than that of previous studies, thus giving us greater sensitivity.

A study by Super-Kamiokande [26], using a two-neutrino approximation, focused on the NSI parameters \( \epsilon' = \epsilon_{\tau\tau} - \epsilon_{\mu\mu} \) and \( \epsilon_{\mu\tau} \). Prior to works using IceCube data, this resulted in the world’s best limit with \( |\epsilon_{\mu\tau}| < 0.011 \) at 90% C.L. As in the Super-Kamiokande study, we choose to only consider the dominant NSI terms by setting the \( \epsilon_{ee} \), \( \epsilon_{e\mu} \), and \( \epsilon_{e\tau} \) matrix elements to zero, and the Hermiticity of \( \epsilon \) is also assumed. Thus, the NSI sector reduces to a two by two matrix, so the CP-violating phase can be rephased; i.e., we assume \( \epsilon_{\mu\tau} \) to be real. As can be seen in [21], the neutrino mass ordering is degenerate with the sign of \( \epsilon_{\mu\tau} \), and the muon neutrino survival probability is symmetric under sign change of \( \epsilon' \). Given that \( \epsilon' \) is highly correlated...
with $\epsilon_{\mu\tau}$ in this analysis, we set $\epsilon'$ to zero, i.e., $\epsilon_{\tau\tau} = \epsilon_{\mu\mu}$. Also, for definiteness, we assume normal ordering. These assumptions restrict the interpretation of our results [21,26,42,43], as can be seen by simplifying the oscillation expression assuming two-flavor maximal mixing. In this case, the oscillation amplitude is [26]

$$\sin^2 2\theta_{\text{eff}} = \frac{(1 \pm 2\eta_{\mu\tau})^2}{(1 \pm 2\eta_{\mu\tau})^2 + (\eta')^2}.$$ (3)

where $\eta$ is proportional to $\epsilon$ with proportionality constants that depend on the matter density and $G_F$. As expected, when $\epsilon'$ becomes large enough, the quantum-Zeno effect [44] applies, and the flavor transitions are suppressed. For large values, this suppresses the well-established standard atmospheric neutrino oscillation, providing constraints on $\epsilon'$. On the other hand, null $\epsilon'$ provides the strongest constraints on $\epsilon_{\mu\tau}$, which is the scenario we report in this work.

**IV. THE ICECUBE DETECTOR**

IceCube is a 1 km$^3$ neutrino detector [45–47] embedded in the ice at the South Pole; see Fig. 2. The detector consists of 86 strings, each with 60 10-inch photomultiplier tubes enclosed in glass spheres, called digital optical modules (DOMs). Of those strings, 78 are separated by a distance of approximately 125 m, with DOMs on each string separated by 17 m. An additional infill extension, DeepCore [48], consists of 8 strings separated by about 75 m, with DOMs on each string separated by 7 m. Secondary particles produced when neutrinos interact in the ice, induce Cherenkov radiation, which is then detected by the DOMs. Muons produce distinctively long tracks. This topology can be reconstructed to determine the angle of the muon with a resolution of 12° at 10 GeV, improving to 6° at 40 GeV [14]. The energy of the muon can be measured from its track length, while the energy of the hadronic shower produced in the neutrino interaction can be estimated from the total amount of light in the detector. Thus, the muon energy, estimated from the track length, added to the reconstructed shower energy is a proxy for the neutrino energy. The closely spaced DOMs of the DeepCore extension allow measuring the neutrino energy down to neutrino energies of about 5 GeV, with a median resolution of 30% at 8 GeV, which improves to 20% at 20 GeV [14]. This analysis makes use of neutrinos that reach the detector from below the Earth’s horizon. This serves two purposes: first it greatly diminishes atmospheric muon contamination and, second, it allows for large matter effects.

**FIG. 1.** Muon neutrino (top) and antineutrino (bottom) survival probability at zenith angle $\cos \theta = -1$, corresponding to vertically up going neutrinos that traverse the entire diameter of the Earth, for global best-fit oscillations (solid) and $\epsilon_{\mu\tau} = 0.01$ NSI, close to the current Super-Kamiokande limits (dashed)[26]. NSI effects are visible in the full neutrino energy range of 10–1000 GeV.

**FIG. 2.** Detector geometry: green circles represent IceCube strings and red ones DeepCore strings.
V. ICECUBE SENSITIVITY TO NONSTANDARD INTERACTIONS AND SYSTEMATIC UNCERTAINTIES

A. Sensitivity and data set

IceCube has measured neutrino oscillation parameters by searching for a deficit of neutrinos traveling through Earth and interacting in the detector. In IceCube, the $\nu_\mu$ disappearance probability peaks at $\sim 25$ GeV for straight up going events, but the oscillation signal is measurable up to about 100 GeV, as shown in Fig. 1. In 2014, IceCube published the result of fitting 5174 events from three years of data taken with the complete IceCube detector, obtaining three-neutrino oscillation parameters to a precision comparable with that from dedicated neutrino oscillation experiments [14]. The event selection is based on up going events that interact within DeepCore and follows the procedure in [14]. A high quality of the reconstruction is imposed by requiring that the registered photons are largely unscattered. The atmospheric muon background is rejected efficiently by using the surrounding detector as veto for incoming down-going muons. In addition to the analysis [14], we have improved the background rejection by limiting the amount of charge deposition in the top part of the detector. This sample has approximately 70% purity of $\nu_\mu$ CC interactions, the rest being dominated by CC interactions of other flavors and NC of all flavors with an additional approximately 4% atmospheric muon contamination.

This study uses a three-neutrino formalism of the neutrino survival probabilities to calculate limits on the $\epsilon_{\mu\tau}$ parameter. We use the publicly available nuSQuIDS neutrino survival probability package [49,50], which has a robust implementation of NSI and uses a detailed Earth density profile [51]. Simulated events are weighted with the Honda et al. atmospheric neutrino model [15], then are binned in an $8 \times 8$ matrix in reconstructed energy, from 6.3 to 56.2 GeV, and zenith angle, from $\cos \theta_{\text{reco}}^z = -1$ to $\cos \theta_{\text{reco}}^z = 0$. To determine the expected sensitivity for values of $\epsilon_{\mu\tau}$ in the range of the Super-Kamiokande limit, the total number of events expected with and without NSI effects were calculated as shown in Fig. 3.

This figure shows that the NSI effect increases with increasing $|\cos \theta|$ as a larger amount of matter is traversed; this is also the zenith region where standard oscillations manifest themselves so that interference with them is possible.

B. Systematic uncertainties

Systematic uncertainties that we have included as nuisance parameters in the fit are

1. Oscillation parameters: Simultaneously fit for the standard oscillation parameters $\sin^2(\theta_{23})$ and $\Delta m^2_{31}$ as nuisance parameters.
2. Ice column scattering coefficient: Scattering of light in the ice that formed within the hole after the DOMs were inserted [52]. This ice contains bubbles that are not found in the bulk ice of the detector. The latter is well studied using flashers and well modeled. The additional bubbles increase the scattering of light, affecting the effective angular efficiency of our DOMs; see [52] for details.
3. Optical efficiency: The uncertainty in the photon response of the optical modules due to many effects, including photocathode response and obscured regions due to cabling.
4. Overall normalization ($N$): Parameter that scales the event rate expectation freely. This systematic absorbs overall normalization uncertainties due to absolute DOM efficiency and total cosmic ray flux.
5. Relative $\nu_e$ to $\nu_\mu$ normalization ($N_{\nu_e/\nu_\mu}$): Relative normalization of the electron neutrinos to atmospheric muon neutrinos.
6. Atmospheric muon fraction ($R_\mu$): Normalization of cosmic ray muons that pass the cuts. The distribution
of this background was obtained using a data driven method [14].

Spectral index ($\gamma$): The exponent describing the energy dependence of the incoming cosmic ray spectrum. This systematic in part accounts for uncertainties due to hadronization processes [53]. For a more detailed discussion of these systematic effects, see [54].

VI. RESULT

In order to constrain the NSI parameter $\epsilon_{\mu\tau}$, we employ the same data set and event selection in this analysis as was used in [14]. This analysis has the same energy, zenith angle resolution, and systematic uncertainties as the analyses in [14,54] with an additional fiducial volume cut, resulting in a final sample of 4625 events [54]. To determine the best-fit oscillation parameters, the simulated data distributions are compared to the data bin-by-bin. Minimizing the Poisson likelihood value of the data given the Monte Carlo, modified by the nuisance parameters (as described in [14,54]), determines the final best-fit parameters. The data and Monte Carlo at the best-fit point are in good agreement after the fit, as shown in Fig. 4, with best-fit nuisance parameters given in Table I. The 90% C.L. limits are then calculated using the difference from the best-fit likelihood, assuming Wilks’s theorem applies [55]. We obtain a likelihood that would correspond to a $\chi^2$/dof = 53.82/55. To make the comparison to [24], we also calculate the credibility regions by integrating the profiled likelihood using a uniform prior on $\epsilon_{\mu\tau}$ and profiling over the nuisance parameters. This procedure is found to be in good agreement with the result obtained using Wilks’s theorem.

The resulting constraints on the NSI parameters are shown in Fig. 5, with the best-fit values for the systematic parameters shown in Table I. Priors on the atmospheric and

![Graph showing data and Monte Carlo comparisons for the best-fit nuisance parameters of this analysis, as a function of the arrival direction, $\cos(\theta_{\text{rec}})$, in the eight different energy bins.](image)

FIG. 4. Data (black points) and Monte Carlo (solid lines) comparisons for the best-fit nuisance parameters of this analysis, as a function of the arrival direction, $\cos(\theta_{\text{rec}})$, in the eight different energy bins. The orange color corresponds to the best-fit point ($\epsilon_{\mu\tau} = -5 \times 10^{-4}$) and the light green to $\epsilon_{\mu\tau} = 0.015$. The error bars include statistical uncertainties only.
detector nuisance parameters are the same as in [14]. Furthermore, Fig. 6 shows the correlation between the fit parameters at the best fit of oscillation and nuisance parameters. The mass-squared difference $\Delta m^2_{31}$ exhibits the strongest correlation with $\epsilon_{\mu\tau}$. This is to be expected from existing correlations and degeneracies in the oscillation probability [38]. Finally, the change in the oscillation parameters compared to [14] has been demonstrated to be caused by the additional cut on the fiducial volume.

For this analysis, the best fit is at $\epsilon_{\mu\tau} = -0.0005$. The 90% C.L. range is $-0.0067 < \epsilon_{\mu\tau} < 0.0081$. This result is consistent with the Super-Kamiokande limits for $\epsilon_{\mu\tau}$ [26] and represents an independent determination of the parameter. To compare with this, in Fig. 5 we show the results from [24] obtained using public IceCube high-energy data. Fig. 1 shows that the signal for $\epsilon_{\mu\tau}$ is largest in the region above 100 GeV. A planned extension of this study including a sample of events above 100 GeV would significantly improve constraints on NSI parameters [13].

VII. CONCLUSIONS

The existence of physics beyond the standard model has been suggested by the nonzero neutrino mass, in addition to the existence of dark matter. Extensions of the standard model that explain these observations could lead to a modified strength of neutrino interactions in standard matter. Experiments like IceCube have the potential to constrain these nonstandard interactions with greater precision than previous experiments.

Our best fit of the NSI flavor-changing parameter yields $\epsilon_{\mu\tau} = -0.0005$, with a 90% C.L. range of $-0.0067 < \epsilon_{\mu\tau} < 0.0081$. This result is comparable to, and provides a slight improvement over, the Super-Kamiokande limits for $\epsilon_{\mu\tau}$ ($|\epsilon_{\mu\tau}| < 0.011$ at 90% C.L.). A recent study [24] using IceCube public data obtained constraints which are slightly better than the ones shown in this paper. These constraints are also shown in Fig. 5 and are complementary to our result as they are affected by different systematics and make use of a different energy regime.

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| TABLE I. List of the best-fit parameters obtained in this analysis. When priors are listed, they are Gaussian, and the width corresponds to the one sigma range. Values obtained at the best-fit point are also listed. |
|--------------------------------|-------------|-------------|-------------|
| Parameter                     | Prior center | Prior width | Fit         |
| $\epsilon_{\mu\tau}$          | $-0.0005$    |             |             |
| $\sin^2(\theta_{23})$         | $0.52$       |             |             |
| $\Delta m^2_{31}/10^{-3}$ eV$^2$ | $2.62$     |             |             |
| Ice column scattering (cm$^{-1}$) | $0.02$    | $0.01$      | $0.02$      |
| Optical efficiency (%)        | $100$       | $10$        | $101$       |
| Overall normalization (N)     | $1.00$      |             |             |
| Relative $\nu_e$ normalization ($N_{e/\mu}$) | $1$       | $0.20$      | $1.03$      |
| Atmospheric $\mu$ ($R_\mu$)   |             |             |             |
| Spectral index ($\gamma$)     | $2.70$      | $0.05$      | $2.67$      |
the detector and of theoretical models, and data analyses were performed by a large number of collaboration members, who also discussed and approved the scientific results presented here. The main authors of this manuscript were M. Day, C. Argüelles, and J. M. Conrad. It was reviewed by the entire collaboration before publication, and all authors approved the final version of the manuscript. We acknowledge the support from the following agencies: United States–U.S. National Science Foundation-Office of Polar Programs, U.S. National Science Foundation-Physics Division, Wisconsin Alumni Research Foundation, Center for High Throughput Computing (CTHC) at the University of Wisconsin-Madison, Open Science Grid (OSG), Extreme Science and Engineering Discovery Environment (XSEDE), U.S. Department of Energy-National Energy Research Scientific Computing Center, Particle Astrophysics Research Computing Center at the University of Maryland, Institute for Cyber-Enabled Research at Michigan State University, and Astroparticle Physics Computational Facility at Marquette University; Belgium–Funds for Scientific Research (FRS-FNRS and FWO), FWO Odysseus and Big Science programs, and Belgian Federal Science Policy Office (Belspo); Germany–Bundesminister für Bildung und Forschung (BMBF), Deutsche Forschungsgemeinschaft (DFG), Helmholtz Alliance for Astroparticle Physics (HAP), Initiative and Networking Fund of the Helmholtz Association, Deutsches Elektronen Synchrotron (DESY), and High Performance Computing cluster of the RWTH Aachen; Sweden–Swedish Research Council, Swedish Polar Research Secretariat, Swedish National Infrastructure for Computing (SNIC), and Knut and Alice Wallenberg Foundation; Australia–Australian Research Council; Canada–Natural Sciences and Engineering Research Council of Canada, Calcul Québec, Compute Ontario, Canada Foundation for Innovation, WestGrid, and Compute Canada; Denmark–Villum Fonden, Danish National Research Foundation (DNRF); New Zealand–Marsden Fund; Japan–Japan Society for Promotion of Science (JSPS) and Institute for Global Prominent Research (IGPR) of Chiba University; Korea–National Research Foundation of Korea (NRF); Switzerland–Swiss National Science Foundation (SNSF).


